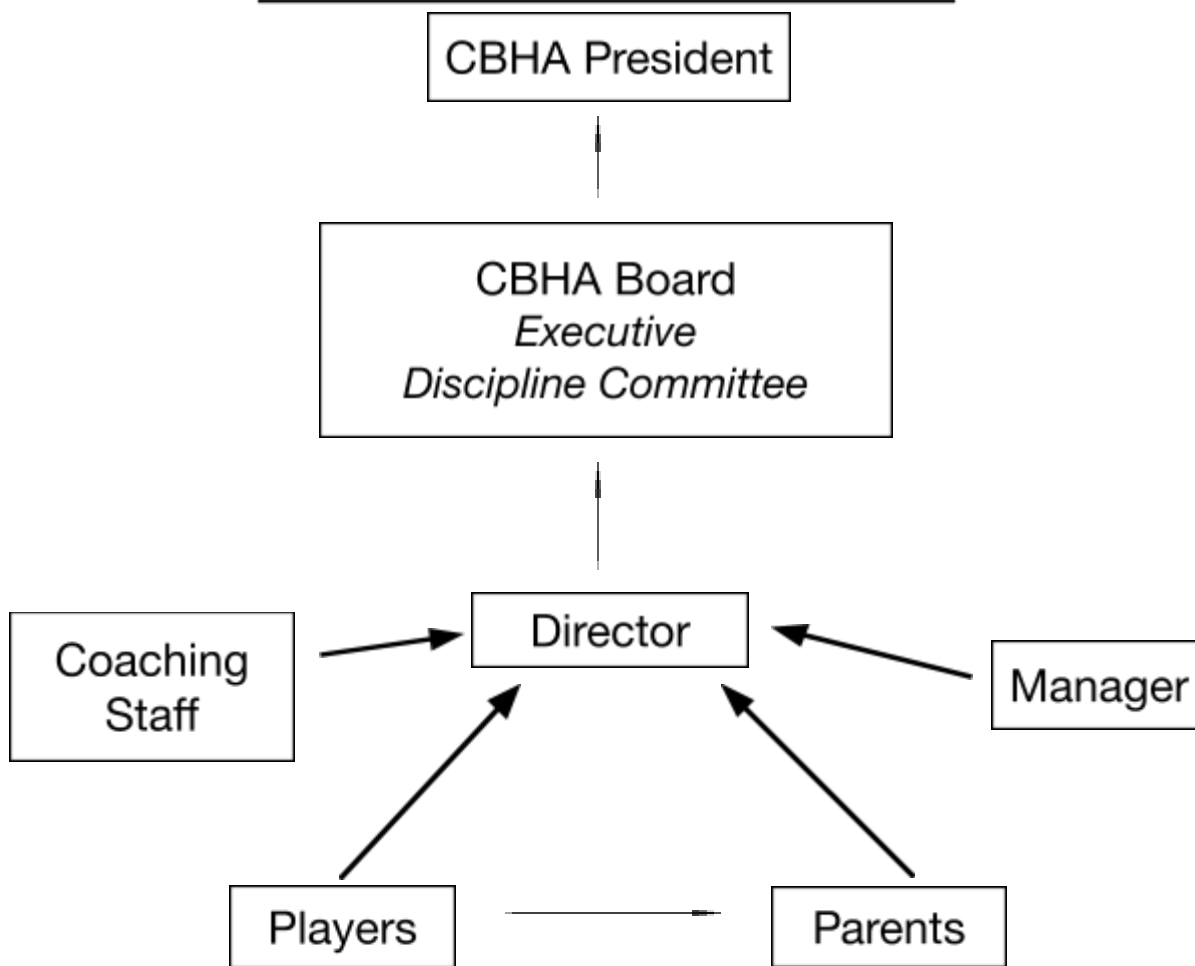


## Calgary Buffalo Hockey Association Communication Escalation Path



**The 24-Hour Rule:** Coaches, parents, and players should not discuss any incident or situation that could be contentious or provoke an adverse emotional response, until at least 24 hours after the incident or situation took place. This gives a chance for all parties to gain some perspective before deciding if this is something that should be pursued further and the ability to approach the situation in a calmer manner.

**The Team Director should be notified of any incidents that need to be investigated.** If there is a reason to not inform the Director then the incident can be reported in writing through email to the President or Discipline Committee Chair. Current contact information found under Contact Us on this website. Anonymous emails will not be considered.